

CIGNA VisionCare Claim Form

Insured and/or Administered by
Connecticut General Life Insurance Company

CIGNA HealthCare



IMPORTANT: This claim form is intended for subscribers and covered dependents who receive services from providers outside the CIGNA VisionCare network. If your plan permits a non-participating provider to accept assignment, the provider must submit a completed CMS-1500 form (also known as a HCFA-1500 form) to CIGNA VisionCare at the address below. If you receive services from a participating provider, no claim form is necessary. Read the following instructions carefully as incorrect, incomplete or illegible claims may result in claim payment being delayed or denied.

1. Enter all requested information in the Patient Information and Subscriber Information sections. Claims may be delayed if information is missing.
2. If you have other insurance, enter all information in the Other Insurance Information section and submit the Explanation of Benefits, if any, received from your other insurance provider.
3. Enter the Name, Address and Telephone Number of the provider of services in the Provider Information Section.
4. **Attach the original itemized receipts which include a breakdown of the services and/or materials you received including lens type - i.e. single vision, bifocal, or trifocal - if applicable.**
5. Sign and Date the claim form. *Submission of this claim form does not guarantee payment for services.*

Mail the completed claim form to: CIGNA VisionCare
P.O. Box 8056
Twinsburg, OH 44087-9967

If you are a subscriber or a dependent of a subscriber and you have any questions, please call 1-866-565-1540.

If you are a provider and you have any questions, please call 1-800-655-1558.

PATIENT INFORMATION (Required)

LAST NAME		FIRST NAME		M.I.	IDENTIFICATION NUMBER OR SSN	
STREET ADDRESS			CITY	STATE	POSTAL CODE	TELEPHONE # ()
BIRTH DATE	SEX <input type="checkbox"/> M <input type="checkbox"/> F	RELATIONSHIP TO THE SUBSCRIBER <input type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other			PATIENT STATUS <input type="checkbox"/> Employed <input type="checkbox"/> Full-Time Student	
IS PATIENT'S CONDITION RELATED TO: <input type="checkbox"/> Employment <input type="checkbox"/> Auto Accident <input type="checkbox"/> Other Accident				IS THERE ANOTHER HEALTH BENEFIT PLAN <input type="checkbox"/> Yes <input type="checkbox"/> No <i>If yes, complete other insurance information.</i>		

SUBSCRIBER INFORMATION (Required)

LAST NAME		FIRST NAME		M.I.	IDENTIFICATION NUMBER OR SSN	
STREET ADDRESS			CITY	STATE	POSTAL CODE	TELEPHONE NO. ()
BIRTH DATE	SEX <input type="checkbox"/> M <input type="checkbox"/> F	EMPLOYER NAME				
INSURANCE PLAN NAME				SUBSCRIBER'S GROUP NUMBER		

OTHER INSURANCE INFORMATION

OTHER INSURED'S LAST NAME		FIRST NAME		M.I.	OTHER INSURED'S POLICY OR GROUP NUMBER	
BIRTH DATE	SEX <input type="checkbox"/> M <input type="checkbox"/> F	EMPLOYER NAME			INSURANCE PLAN NAME	

PROVIDER INFORMATION (Required)

PROVIDER NAME				TELEPHONE NO. ()	
STREET ADDRESS			CITY	STATE	POSTAL CODE

FRAUD WARNING: Any person who knowingly files a statement of claim containing any misrepresentations or any false, incomplete or misleading information may be guilty of a criminal act punishable under law and may be subject to civil penalties.

Patient's or Authorized Person's Signature: I authorize the release of any medical or other information necessary to process this claim. By signing below, I acknowledge that I have read the applicable Fraud Warning StatementS on the back of this form.

Signed _____ Date _____

IMPORTANT CLAIM NOTICE

Alaska Residents: A person who knowingly and with intent to injure, defraud or deceive an insurance company or files a claim containing false, incomplete or misleading information may be prosecuted under state law.

California Residents: For your protection, California law requires the following to appear on this form. Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Colorado Residents: It is unlawful to knowingly provide false, incomplete or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

District of Columbia Residents: WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

Florida Residents: Any person who knowingly and with intent to injure, defraud or deceive any insurer files a statement of claim or an application containing any false, incomplete or misleading information is guilty of a felony of the third degree.

Kentucky Residents: Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

Maryland Residents: Any person who, knowingly and with intent to defraud any insurance company or other person: (1) files an application for insurance or statement of claim containing any materially false information; or (2) conceals for the purpose of misleading, information concerning any fact material thereto, may be committing a fraudulent insurance act.

Minnesota Residents: A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

New Jersey: Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

New York Residents: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and shall also be subject to a civil penalty not to exceed \$5000 and the stated value of the claim for each such violation.

Oregon Residents: Any person who knowingly and with intent to defraud any insurance company or other person: (1) files an application for insurance or statement of claim containing any materially false information; or, (2) conceals for the purpose of misleading, information concerning any material fact, may have committed a fraudulent insurance act.

Pennsylvania Residents: Any person who, knowingly and with intent to defraud any insurance company or other person, files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

Tennessee Residents: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

Texas Residents: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Virginia Residents: Any person who, with the intent to defraud or knowing that he is facilitating a fraud against an insurer, submits application or files a claim containing a false or deceptive statement may have violated state law.